MY PUP CENTRAL PUPPY TRAINING CONTRACT

Please read the following information carefully before proceeding with purchasing a training package for your puppy. We recommend <u>Contacting Us</u> to inquire about availability before submitting your request. Please allow 2 business days to receive a response.

Upon receiving your request we will schedule your puppy to begin training:

- 1. After your puppy reaches the age of 8 weeks. Legally a puppy cannot leave the breeder before it is 8 weeks old.
- 2. When we have availability in our training program. Due to high demand and the need for one on one time with the trainer, it may go 1-4 weeks before your puppy is able to move from the breeder and begin the training process.

DEPOSIT

Before your puppy moves from the seller to the trainer you will be required to:

- 1. Pay the seller in full for the price of your puppy. This payment is non-refundable after the puppy has gone into training.
- 2. Pay My Pup Central in full for the training package you select. This payment is non-refundable.

PROCESS

During the training process, you will receive weekly video updates via email on your puppy's progress. You may make specific requests on additional commands you would like to have introduced to your puppy, however, we cannot promise these additional requests will be mastered.

Each puppy is different and their potential varies between breeds and individual personalities. Although our trainers devote their time and knowledge to helping your puppy reach their full potential and instill all commands and behaviors as specified in our training program, we cannot guarantee individual results in puppies. Be sure to do your research on the breed and ask your breeder about your puppy's personality before placing a deposit.

PICKUP & DELIVERY

Upon completing training, it's time to pick up your puppy! We also have air and ground transport options available if you are unable to make the trip to Ohio. The cost of travel, should you choose that option, is due before delivery.

FINAL PAYMENT

All payments are due before the puppy begins training. (This is a non-refundable payment) At the time of pickup/delivery you will receive a personalized training summary and schedule for your puppy, as well as any paperwork provided by the breeder.